



**Construction Industry Authority of the Philippines, Dept. of Trade & Industry**

# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

| OUTPUTS   | DEPARTMENT BUDGET FY 2017<br>(in Million PhP)                      | OVERALL RESULTS ASSESSMENT |  |  |  |                       |      |
|---|--|----------------------------|--|--|--|-----------------------|------|
|   |  | SERVICE/ PRODUCT RESULTS   |  |  |  |                       |      |
|   |  | PERFORMANCE INDICATORS     | CY 2017 PHYSICAL TARGETS   | CY 2017 Accomp.  | Rating per indicator   |                       |      |
| <b>MAJOR FINAL OUTPUTS</b>  |  |                            |  |  |  |                       |      |
| The Construction Industry Authority of the Philippines promotes, accelerates and regulates the growth and development of the construction industry in conformity with national goals. | <b>Construction Industry Regulatory &amp; Enforcement Services</b> | PhP63.650                  | No. of license/ registration/ authorization applications processed   | 7,000  | 18,646<br>All types of application processed. Of these, 8,970 are renewing contractors | 131% based on renewal |      |
|   |  |                            | % of applications processed that were issued appropriate license/ registration certificates/ project authorization   | 100%   | 100%   | 100%                  |      |
|   |  |                            | % of license registration/ authorization processed within prescribed time upon receipt of applications (New - 30 days; renewal - 10 days; overseas registration & project authorization = 30 days) | 85%  | 93.3%  | 106%                  |      |
|   |  |                            | Number of arbitration cases resolved/settled   | at least 15  | 59   | 100%                  |      |
|   |  |                            | % of arbitral awards with complete resolution of the issues in the Terms of Reference (TOR)  | 70%  | 100%   | 100%                  |      |
|   |  |                            | % of arbitration cases resolved within six (6) months from TOR signing/approved time extensions or start of proceedings  | 80%  | 100%   | 125%                  |      |
|   |  |                            |  | Number of violations discovered and investigated   | 15   | 20                    | 133% |
|   |  |                            |  | % of violations subjected to disciplinary action over total number of violations investigated        | 42%  | 43.4%                 | 103% |
|   |  |                            |  | % of violations subjected to disciplinary action within one (1) year from the start of investigation | 3%   | 5%                    | 166% |
|   |  |                            |  | Number of policies/guidelines, plans & programs updated, issued & disseminated                       | at least 2   | 6                     | 100% |
|   |  |                            |  | % of critical industry issues/concerns addressed   | 80%  | 81%                   | 101% |
|   |  |                            |  | % of appropriate policies issued within the prescribed time  | 80%  | 100%                  | 100% |
|   |  |                            |  | Number of training participants  | 4,500  | 4,833                 | 107% |
|   |  |                            |  | % of trainees awarded with training certification (TESDA & CMDF)                                     | 95%  | 100%                  | 105% |
|   |  |                            |  | % of training programs conducted according to schedule   | 80%  | 80%                   | 100% |
|   | <b>General Administration and Support Services</b>                 | PhP43.281                  |  | % of CIAP offices with ISO certifications acquired/maintained or Quality Manual                      | 33% or (2 of 6)  | 33% or (2 of 6)       | 100% |
|   |  |                            |  | Obligations BUR (ratio of total obligations to total allotment)                                      | 90%  | 96.3%                 | 107% |
|   |  |                            |  | Disbursement BUR (ratio of total disbursements to total obligations)                                 | 90%  | 95%                   | 106% |
| Client satisfaction rating  |  |                            |  | 90%  | 90%  | 100%                  |      |
| % compliance to reporting requirements of COA & DBM   |  |                            |  | 100%   | 100%   | 100%                  |      |
| % of CIAP offices adopted and used the 2017 APCPI   |  |                            |  | 100%   | 100%   | 100%                  |      |
| % of CIAP offices submitted 2017 APP within the deadline  |  |                            |  | 100%   | 100%   | 100%                  |      |
| Rate of Increase of Income  |  |                            |  | 50% of (PhP110M)   | 91% or (PhP101M)   | 182%                  |      |
| AOM Addressed   | 100%   | 100%                       | 100%   |  |  |                       |      |

<sup>1</sup> Revised indicator based on 2017 GAA.